

JoJo Whole-House Filter

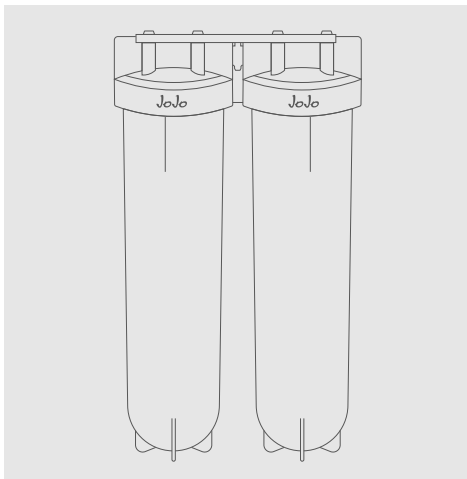
Instructions for use and additional helpful product tips and information

- For more information about JoJo and our range of products, please visit our website.
- For correct installation, use and maintenance, please read these instructions carefully and keep them safe for future reference.
- If you have questions concerning the product, send an email to filterinfo@jojo.co.za or send us an enquiry via our website and we will assist and advise accordingly.
- When replacing the filter cartridges, ensure you use JoJo filter cartridges.

Features & Benefits

- ✓ 2-Stage Filtration Unit
- ✓ Improves water quality in baths and showers
- ✓ Keeps household appliances clean
- ✓ Provides cleaner water for washing/rinsing
- ✓ Removes impurities from drinking water
- ✓ Filters up to 80 kilolitres of water*
- ✓ Rapid filtration
- ✓ Long-lasting filter cartridges
- ✓ Quick and easy filter replacement
- ✓ Recyclable (excl. filters)

PACK CONTENTS



Product Specifications

Water source: Municipal water

Filter life: 6-12 months*

Flow rate: Varies***

Max pressure: 620 kPa**

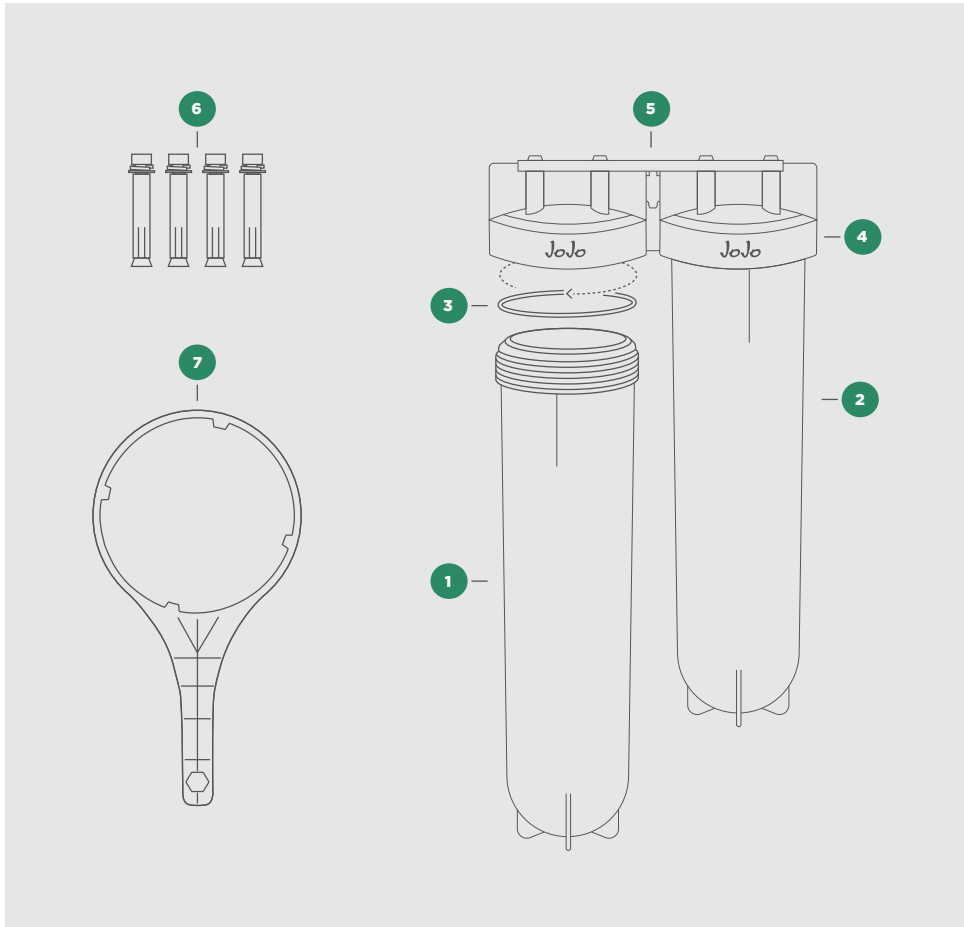
Operating pressure: ≤ 480 kPa

**Note: because water quality and volume of consumption varies, filter service life will also vary. It is advised to use municipal water to prolong the lifespan of your filters.*

i Important

In order to increase effectiveness and lifespan of filtration, it is advised to use municipal water. Tank water may also require a sediment pre-filter. Please contact us for more information.

PACK CONTENTS



- | |
|-----------------------|
| 1. Filter Housing One |
| 2. Filter Housing Two |
| 3. Rubber O-Ring x 2 |
| 4. Filter Housing Cap |
| 5. Mounting Bracket |
| 6. Anchor Screws x 4 |
| 7. Housing Spanner |

Replacement Filter Cartridges

- 1 **JoJo Whole-House PP Sediment 20"**
Replacement Filter: JJ-WHPP20
- 2 **JoJo Whole House PP Activated Carbon 20"**
Replacement Filter: JJ-WHPAC20
- 3 **JoJo Whole House Disruptor™ 5293 PAC-S 20"**
Replacement Filter: JJ-WHDR20

INSTALLATION

Note: it is advised to make use of a licensed plumber/professional installer to install this system to avoid forfeiting the warranty due to incorrect installation.

Mounting Instructions

01. Locate and turn off water supply to house.
02. Turn on tap and let water run out until the water stops and the pressure is released, then turn tap off.
03. Find a suitable location in the water treatment system for the JoJo Whole-House 2-Stage Filtration Unit to be installed. Take note of the water supply direction - the filter housing caps are marked "IN" and "OUT". An isolation valve may be installed immediately prior to the filter unit to isolate the filter for changing the cartridges.
04. Unscrew the filter housings from the caps. The supplied spanner can assist.
05. Holding the mounting bracket against the wall, mark the four screw-holes using a pen. A second person may be required to assist.
06. Drill marked holes (a hammer drill must be used for brick and concrete) the same diameter as the supplied anchor screws. The holes should be drilled deep enough to allow the entire length of the screws to fit in. Clean holes of all debris and dust.
07. Place anchor screws into drilled holes. This should be a very tight fit - use a hammer to complete the installation and expand screws to secure in place.
08. Unscrew bolts approx. 20mm and hang the mounting bracket, hooking the holes on the bracket onto the mounted anchor screws. Tighten all bolts using a wrench.
09. The inlet plumbing will be attached to the "IN" port on the first Filter Housing Cap. The outlet plumbing from the second Filter Housing Cap will be attached to the home distribution system or additional treatment equipment from the "OUT" port.

Filter Installation Instructions

01. Remove all packaging from new filter cartridges and insert into filter housings, ensuring the filter and the housing is lined up properly.
02. Remove the rubber o-rings from the housing threads and lubricate them well with a food-grade silicone lubricant (or similar) and replace, ensuring the o-rings are seated correctly in the housing threads.
03. Tighten the filter housings back up to the caps by hand and then further using the supplied spanner.
04. The red buttons on top of the filter caps can be used to bleed the air out of the housings.
05. Turn on the water supply and flush the filters for a couple of litres to get rid of any carbon fibres.

Recommended Order for Filter Cartridge Installation

Combo 1: 1st Housing - PP Sediment, 2nd Housing - PP Activated Carbon.

Combo 2: 1st Housing - PP Sediment, 2nd Housing - Disruptor™ 5293 PAC-S.

Combo 3: 1st Housing - PP Activated Carbon, 2nd Housing - Disruptor™ 5293 PAC-S.

WHICH COMBO WORKS FOR YOU?

Note: it is important to look at the table below to ensure that the combo of filters you purchase will remove the contaminants you need it to. If you are unsure which filters you require, please feel free to contact us for advice and guidance.

Major contaminants	PP Sediment	PP Activated Carbon	Disruptor™ 5293 PAC-S
Sediment	✓	✓	✓
Particulates	✓	✓	✓
Chlorine		✓	✓
Endotoxin			✓
Viruses			✓
E. coli			✓
Bacteria			✓
Cysts & parasites			✓
Legionella			✓
Trace pharmaceuticals			✓
VOC (volatile organic compounds)			✓
Some heavy metals (lead, copper & iron)			✓
Polysaccharides (TEP)			✓

SUITABLE WATER SOURCES

1

Municipal Water

2

Borehole Water

3

Rainwater

It is important that the water source is appropriately controlled. Note: borehole water should be tested to ensure that it is safe for domestic use. Water quality, volume of consumption and the combination of filter cartridges will all influence the effectiveness and lifespan of your filters.

FILTER REPLACEMENT

01. Locate and turn off water supply to house.
02. Turn on tap and let water run out until the water stops and the pressure is released, then turn tap off.
03. Push the red button on top of the filter cap to release the remaining water pressure.
04. Unscrew the filter housing. If difficult to undo, use the supplied spanner to assist. Remove old cartridge.
05. Follow steps 1 to 5 in the *“Filter Installation Instructions.”*

i Important Information

- It is advised to make use of a licensed plumber/professional installer to install this system to avoid forfeiting the warranty due to incorrect installation.
- Installation must comply with local plumbing codes.
- Do NOT use hot water (this system can only filter water between 4 - 38 °C).
- This system can operate between water pressures of 50-620 kPa.
- Do not install this system using copper solder fittings as the heat from soldering will damage the unit.
- Use PTFE thread tape at all threaded joints.
- If the filtered water develops an odour, please replace the filter immediately.

** In order to maintain optimum filtration, it is recommended to replace the filters as specified (it differs per filter). Because water quality and volume of consumption varies, filter service life changes.*

*** If the water source pressure exceeds the maximum pressure, a pressure limiting valve may be needed.*

**** The flow rate depends on filter types used along with inlet water flow rate and pressure.*

Thank you for choosing JoJo’s advanced filtration technology. If there is anything that you are unsure of or need assistance with, please do not hesitate to contact us.