Filtration Range Warranty
Registration and Information

Thank you for choosing JoJo.

Register your product for easy access to and safe-keeping of your purchase information. When registering, you can also sign up for handy reminders when it's time to replace your filter cartridges.

To register, scan this QR code or visit www.jojo.co.za/warranty-registration

JoJo branded systems are warranted to be free from defects in material and workmanship for a period of one (1) year from date of purchase (excluding countertop and undersink units which are three (3) years. Warranty on consumable products such as filters and timers does not apply.

The warranty is expressly limited to the replacement/repair of any part or parts proving defective providing the installation and operation has been fully in accordance with these instructions and all relevant plumbing codes and standards. The warranty shall be voided by mechanical damage caused during installation or neglect. Failure to utilise JoJo branded filters will result in your warranty being null and void. Failure to comply with scheduled filter changes may result in your warranty being void.

In the event that the warranty period has not lapsed and the product is not of a good quality, or in good working order or, is defective or is not suitable for its intended purpose under normal household use, the customer may, subject to below terms, return the product to the seller.

The warranty applies only to the product that has been purchased from the seller. Any claim in terms of this warranty must be supported by the original proof of purchase.

Item Code	Product Description	Warranty Term
JJ-BOTTLE	JoJo Filter Bottle	1-year*
JJ-KF	JoJo Filter Jug	1-year*
JJ-CT-PPD2	JoJo Filter CounterTop Unit - Twin Stage	3-year*
JJ-US-PPD2	JoJo Filter UnderSink Unit - Twin Stage	3-year*

*consumable parts only covered for manufacturing faults or defects

Need assistance? We would love to help.

Call: +27 11 695 8300
Email: filterinfo@jojo.co.za
Visit: www.jojo.co.za

JoJo
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