

10-year Warranty Claim Form

Claim information

Date of application:

Customer name:

Contact number:

Email:

Address where the tank is situated:

Purchase Information

Date of purchase:

Proof of purchase: Yes No

Retailer the tank was purchased from:

If not purchased from a retailer please specify where the tank was purchased:

Product information

Type: Vertical Slimline Low Profile Horizontal Silo Septic Conservancy

SG: Water Medium Heavy Duty

Size:

Colour: JoJo Green Wintergrass Cloudy Grey Stormy Sky Khaki Brown Sandstone
 Bushveld Royal Blue Red Black
 Natural White Blue Tint Yellow Tint

Installation information

Please confirm the foundation type: Stand Concrete slab Other Not relevant

if other, or not relevant, please specify:

Claim summary

Describe the problem with the tank:

In order for us to process this claim we require the following to be submitted with this form:

- Photo of the entire installation, clearly showing the tank and foundation
- Photo (close up) of problem/reason for claim
- Proof of purchase

Claim information

Office Use Only

10-year Warranty Claim Form

Office use only

Claim number:

Is the product within the 10-year warranty period?

Yes No

Have all the required supporting documents been provided?

Yes No

Was the tank installed/used as per the warranty requirements?

Yes No

If no for any of the above please elaborate:

Is this a valid claim?

Yes No

If no, please elaborate:

Recommendation

Repair Replace Date of recommendation

Sales representative

Factory admin manager

Factory production manager

National production manager

Claim details

Has the tank been booked in?

Yes

No

GOB number

Tank classification number

Name of person handling claim

Invoice number

Guidelines for repairs: