

3-year Warranty

Please read this warranty in conjunction with the South African Consumer Protection Act 68 of 2008.

Warranty of Quality

We offer a warranty on specific products used in standard applications to full integrity or retention from the date of purchase for a period of three (3) years (please note that warranties are non-transferable).

This warranty does not apply in the event of the following:

- Any damage sustained to the product during handling, storage, erection, or subsequent modification.
- Contact of the product with any chemical not compatible with polyethylene (contact your nearest JoJo branch for more detail).
- Damage, failure or leakage of the product caused by or as a result of any broken, loose, ill-fitting or defective connections.
- Attachments, or alterations to the structure or walls of the products (including welding or use of adhesives).
- Usage of the product for any purpose other than those expressly approved in JoJo's marketing material.

Important

- Liability in terms of this warranty shall be limited to replacement or repair of the product. Liability for all and any other losses and/or subsequent damages suffered are expressly excluded.
- Please refer to our website for product specific usage guidelines.
- All claims for replacement products or damages must be submitted during and up to the expiry date of the warranty period. Proof of date of purchase is required (refer to our website for claim form).
- JoJo does not accept responsibility for installation or structural costs in case of repairs or replacements.
- This is the exclusive warranty given by us and no other warranty or guarantees, express or implied shall be of any force or effect.