

# 10 YEAR WARRANTY

Activate your warranty by registering your product on [jojo.co.za/warranty-registration](http://jojo.co.za/warranty-registration)

011 695 8300 | [www.jojo.co.za](http://www.jojo.co.za)

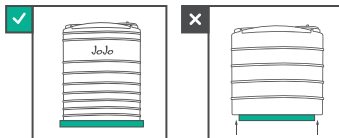
## FOUNDATION REQUIREMENTS



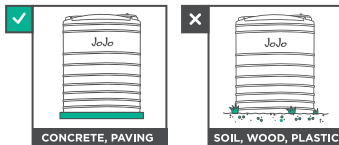
1. The surface should be level.



2. The surface should be sound, smooth and free of any protrusions.

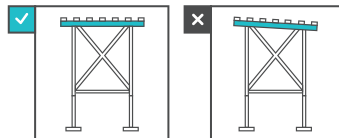


3. There should be no overhang.

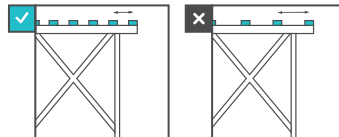


4. The foundation should be able to hold the weight of the tank when full.

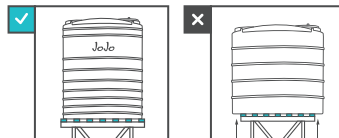
## STAND REQUIREMENTS



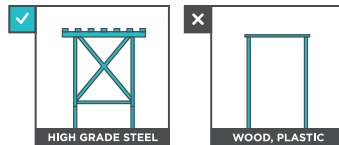
1. The stand should be level.



2. The carrier beams should not be more than 50mm/5cm apart.



3. There should be no overhang.



4. The structure's integrity should be able to hold the weight of the tank when full.

# JoJo

FOR WATER FOR LIFE

(Pty) Ltd Reg: 2011/1036 41/07

Please read this warranty in conjunction with the *South African Consumer Protection Act 68 of 2008*.

We provide a 10-year warranty from the date of purchase on selected tanks used in standard applications, covering structural integrity and retention. This warranty is non-transferable.

To maintain the validity of this warranty, tanks must be installed, used, and maintained strictly in accordance with JoJo's installation instructions. Failure to comply may result in the warranty being voided.

### Exclusions

This warranty will not apply in the event of:

- Any damage sustained during handling, storage, installation, or modification.
- Contact of the tank with any chemical not compatible with polyethylene (contact your nearest JoJo branch for more detail).
- Damage, failure or leakage caused by or as a result of broken, loose, ill-fitting or defective connections.
- Attachments, alterations or modifications to the tank (including welding or use of adhesives).
- Use of the tank for any purpose not expressly approved in our marketing material.
- Tank lids and roofs are not intended to carry weight, or human traffic.
- Liquid contents with temperatures higher than 40° C.
- Repairs carried out by anyone other than JoJo.

### Installation Requirements

This warranty is subject to the correct installation of the tank, which includes:

- The filling rate should not exceed the overflow rate.
- Only horizontal tanks are suitable for mobile use. All other tanks are for stationary use only.

- Septic, conservancy and underground tanks must be installed in accordance with our guidelines (refer to website).
- All tanks other than septic and conservancy tanks require retaining walls when installed underground.

### Connections/Fittings

- Correct use of connections (no steel, metal or iron fittings and pipes).
- Use flexible pipes between the tank and any fixed pipes.
- No vibrating connections should be used.
- Do not attach unsupported connections (pipes etc.) to the tank which might cause the tank to be under stress.

### Foundation

- A level, smooth and robust base for the tank is required.
- In case of beam support, beams should be no further than 5 centimetres apart.
- There should be no overhang of the tank walls over the foundation/base.

### Important

• This warranty is limited to the following roto-moulded LLDPE tanks:

- Vertical: 1000lt, 1500lt, 1800lt, 2000lt, 2400lt, 2700lt, 4750lt, 5250lt, 5500lt, 10 000lt, 15 000lt, 20 000lt
- Slimline: 750lt, 1000lt Standard and Superslim, 1500lt and 2500lt MultiSlim
- Low profile: 5000lt, 10 000lt
- Horizontal: 240lt, 500lt, 600lt, 750lt, 900lt, 1000lt, 1500lt, 2500lt, 4500lt, 5000lt, 5500lt
- Silo: 200lt, 300lt, 1200lt, 3000lt, 5000lt, 17 000lt

- Liability in terms of this warranty shall be limited to replacement or repair of the tank. Liability for all other losses and/or subsequent damages suffered is expressly excluded.
- All claims for replacement tanks or damages must be submitted on or before the expiry date of the warranty period. Proof of date of purchase is required (refer to our website for claim form).
- JoJo does not accept responsibility for installation or structural costs in the case of repairs or replacements.
- This is the exclusive warranty given by us, and no other warranties or guarantees, whether expressed or implied, shall apply.