

July 2026

JoJo Whole-House Filter Cartridge Replacement Instructions

FILTER REPLACEMENT

01. Shut off the water supply.
02. Open a tap until the pressure in the supply line is released, then close the tap.
03. Unscrew the filter housing/s counterclockwise with the supplied spanner and remove the used filter cartridge/s.
04. Wash the inside of the filter housing with warm water and mild soap using a soft cloth or sponge.
Do not use abrasive scouring pads or cleaners.
05. Follow steps 1 to 3 in the “Filter Installation Instructions” below.

FILTER INSTALLATION

01. Remove all packaging from the new filter cartridge/s and insert the cartridge/s into the filter casing/s. Ensure the cartridge is centred in the casing before aligning it with the cap and refitting the housing.
02. Hand tighten the casing/s clockwise, then secure them in place using the supplied spanner. Do not over-tighten.
03. Open a tap to expel the air from the system, then turn on the water supply and slowly fill the casing/s. Once filled and all air is expelled, close the tap.

JOJO'S 10-INCH WHOLE-HOUSE FILTER CARTRIDGE OPTIONS



1, 5 & 10 Micron PP Sediment



Powdered Activated Carbon



3-in-1 Disruptor™

JOJO'S 20-INCH WHOLE-HOUSE FILTER CARTRIDGE OPTIONS



1 & 5 Micron PP Sediment



Powdered Activated Carbon



3-in-1 Disruptor™

Refer to pages 3-4 for details on what each cartridge removes, along with recommendations on which cartridge to choose and how to combine them for your application.

JOJO'S 10-INCH WHOLE-HOUSE FILTER CARTRIDGE OPTIONS

Note: it is important to look at the table below to ensure that the filter, or combo of filters you purchase will remove the contaminants you need it to. If you are unsure which filters you require, please feel free to contact us for advice or guidance.

Contaminants Each Cartridge Removes	1 Micron PP Sediment	5 Micron PP Sediment	10 Micron PP Sediment	Activated Carbon	Disruptor™ 5293 PAC-S
	Removes Very Fine Sediment	Removes Fine Sediment	Removes Larger Sediment		
Sediment	✓	✓	✓	✓	✓
Particulates	✓	✓	✓	✓	✓
Chlorine				✓	✓
Dissolved solids (minerals)					
Endotoxins					✓
Viruses					✓
E. coli					✓
Bacteria				✓	✓
Cysts & parasites				✓	✓
Polysaccharides (TEP)					✓
Colloids					✓
Trace pharmaceuticals					✓
Chemicals				✓	✓
Some heavy metals (lead,copper & iron)					✓
VOC (volatile organic compounds)				✓	✓

Tailor your cartridge combination to your water requirements:

Stage 1	 Stage 2	Ideal For
10, 5 or 1 Micron Sediment	-	Removing sand, silt and rust from municipal, rain or borehole water
10 or 5 Micron Sediment	1 Micron Sediment	Water with higher sediment levels requiring finer filtration
5 or 1 Micron Sediment	Activated Carbon	Improving taste and odour while reducing chlorine and removing sediment
5 or 1 Micron Sediment	Disruptor™	Rainwater or borehole water where microbiological protection is needed
Activated Carbon	Disruptor™	Clear municipal water requiring improved taste plus biological protection

THINGS TO CONSIDER WHEN CHOOSING YOUR CARTRIDGE/S

1-Stage or 2-Stage

- A single-stage system is ideal when you only need to remove one type of contaminant, such as sediment or chlorine, or when your water quality is already relatively good.
- A two-stage system is recommended when your water requires multiple filtration steps.

1 Micron Sediment **vs** 5 Micron Sediment **vs** 10 Micron Sediment

- Sediment cartridges are typically used as a single stage of filtration or as the first stage in a multi-stage filtration system, where they help protect and extend the life of the cartridges that follow.
- 10 Micron cartridges remove larger particles such as sand, grit and rust while maintaining higher flow rates.
- 5 Micron cartridges are the typical all-round choice for most municipal, rainwater and borehole applications.
- 1 Micron cartridges capture much finer sediment, producing clearer water, but typically require more frequent replacement.
- **Tip:** For water with high sediment levels, use a 10 or 5 Micron cartridge in Stage 1, followed by a 1 Micron cartridge in Stage 2 for more effective filtration and longer cartridge life.

Sediment **vs** Activated Carbon

- **What contaminants do you need to remove?** Please refer to the table for a detailed comparison between sediment and carbon filters, and what each removes.
- **What is the cartridge's purpose?** Sediment cartridges remove physical particles, while activated carbon reduces chlorine, improves taste and odour, and helps remove certain organic compounds.
- **Stage matters:** Activated carbon is typically installed after a sediment cartridge so it is protected from clogging.
- **The more effective the initial filtration, the longer the final stage will typically last,** helping to maintain its performance.

SUITABLE WATER SOURCES

1 Municipal Water

2 Borehole Water

3 Rainwater

It is important that the water source is appropriately controlled. Note: Borehole water should be tested to ensure that it is safe for domestic use. Water quality, volume of consumption and the combination of filter cartridges will all influence the effectiveness and lifespan of your filters.

Thank you for choosing JoJo. If there is anything that you are unsure about or need assistance with, please do not hesitate to contact us.

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JoJo
FOR WATER FOR LIFE